

## A message from CORNERSTONE

This practice has met high standards in patient care, the services it offers and the facilities it provides. The practice team is committed to continuous improvement.



Practice stamp

Contact the **CORNERSTONE** team for further information about the process.

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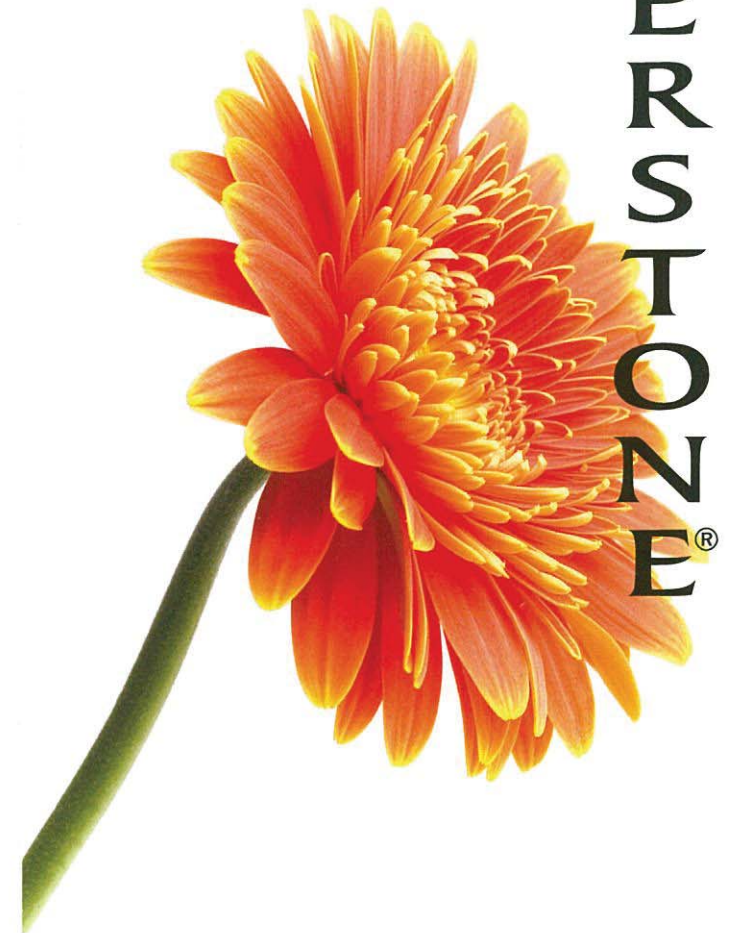
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The Royal New Zealand  
College of General Practitioners

Our Practice is  
a **CORNERSTONE**  
Accredited General  
Practice

**CORNERSTONE**<sup>®</sup>



## What is CORNERSTONE accreditation?

CORNERSTONE accreditation tells you this general practice has met high standards set by The Royal New Zealand College of General Practitioners (RNZCGP). This ensures you, the patient, receive high quality care.

## What can you expect from your CORNERSTONE accredited practice?

- Improved patient care
- Respect for the rights and needs of patients
- Efficient practice systems
- An improved practice environment
- Increased teamwork.

## What are the standards this practice has met?

*Aiming for Excellence*, the standard for general practice, covers:

- Your needs and rights as a patient
- Access and availability of practice services
- Absence of physical barriers to access
- Safety of practice systems and facilities
- Medical equipment and resources
- Comprehensive, coordinated, continuity of care
- Disease prevention and health promotion
- Practice and patient information and management
- Continuous quality improvement and professional development.

## Who assesses us?

Two independent CORNERSTONE assessors visit the practice. Assessors are experienced general practitioners, practice managers or practice nurses.

Assessors help the practice team think about additional ways to improve their patient care and practice services.

## What is The Royal New Zealand College of General Practitioners?

The RNZCGP is a professional body supporting and strengthening general practice in New Zealand through education and standard setting. It seeks to improve the health of all New Zealanders through high quality general practice care. CORNERSTONE is the programme within the RNZCGP which accredits practices using the standard *Aiming for Excellence*.

## Health and Disability Auditing New Zealand (HDANZ)

HDANZ is a certifying body that provides independent oversight for the CORNERSTONE programme. HDANZ has the final say whether the practice should be accredited. This is based on the report provided by the assessors.



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